

Name of Provider Agency: 4Cs Community Coordinated Child Care

Name of Program: Quality Rating System Assistance Program

Dates of Reporting Period: 4th Quarter & Year End Report, FY 08

Submitted by: Susan Gray, 4Cs Director

Summary Table

Contract Budget and Amount Spent Year To Date	Target Audience and Goals	Scope of Services	Performance Measures	Outcomes (from Scope of Services and Performance Measures)
<p>\$21,735</p> <p>YTD: \$14,810.03</p>	<p>Johnson County childcare providers</p> <p>Provide education and technical support to child care providers based out of their homes and child care centers in order to increase participation in the Iowa Child Care Quality Rating System (QRS)</p>	<p>A. Intro to QRS – 2 intro classes (down from 4) 40 home visits to providers (up from 20) 30 center visits (10 new centers & 10 current centers) site consultations (up from 20), application incentives in the form of equipment dollars.</p> <p>B. QRS Educational Programs – ITERS/ECERS/ or FCCERS Self-Assessment Training Series.</p> <p>C. Child Development Associate Credential Advisor Program – 6 workshops on managing requirements, 7 home providers receive assistance and 4 home visits each.</p>	<p>A. Numbers of home and center based providers participating in QRS</p> <p>B. Number of home providers ranked at Level 11 & higher</p> <p>C. Number of home providers who have completed their CDA.</p> <p>D. Successful CDA participants will score higher levels on the QRS (Level 3 or above.)</p>	<p>Intro to QRS workshops 2 QRS Home-based visits: 22 QRS Center based visits 18 CDA workshops 5 CDA Home visits 19 FCCERS workshops 4</p> <p>A. Report # of providers: <i>40 in FY 08 4Cs program.</i></p> <p>B Report # of home providers. <i>This year one provider went up to level 5. One provider submitted for level 3, she has level 2. Three have submitted at level 2</i></p> <p>C. Report # of home providers with CDA <i>5 received CDA in July/Aug. This was carryover from last FY. 2 providers submitted in May, 4 will submit July/Aug.</i></p> <p>D. Report # of participants at higher levels of QRS <i>2 CDA providers have level 5. 2 providers have level 2, one has submitted for level 3, the other is working on it. Current CDA providers are all working on QRS-2 have submitted applications.</i></p>

1. Implementation

Measure	Goal	1 st Quarter	2 nd Quarter	3 rd Quarter	4 th Quarter	TOTAL
QRS Workshops	2	0	1	1	0	2
QRS Visits: Home-based	40	1	0	10	11	22
QRS Visits: Center-based	30	1	2	13	2	18
CDA Workshops	6	1	0	2	2	5
CDA Home Visits	28	1	8	2	8	19
FCCERS ISU Ext series	4	0	0	0	4	4

The visits were a challenge this year: this winter it was sometimes difficult to get out to providers and in the Spring, when we had anticipated redoubling our efforts, the community had floods to contend with and completing QRS applications etc. gave way to more pressing needs. As noted in the table below, there are many providers who have done all the work required of a QRS application and just need to get it in the mail! The CDA participants have also worked very hard to meet their deadlines and we are very proud of this growing core of providers – especially heartening is when they then decide they are ready to enroll in an AA program!

The following are child development home providers that are currently participating in the 4Cs QRS program.

Providers	Submitted	Received State Certificate	Level	Participants' progress
1	Yes	Yes	2	
2	Yes	Yes	2	
3	No	No		Has everything ready to enter at level 2
4	Yes	No		Submitted level 2 application
5	No	No		Partner in "C" home must complete ChildNet in Fall '08
6	No	No		Will enter when ready for level 5
7	No	No		Must complete partnership/survey with nurse consultant
8	No	No		Must complete Injury Prevention section
9	No	No		Must complete ChildNet recertification
10	No	No		Everything is ready to submit for level 2
11	No	No		Must complete partnership/ survey with nurse consultant
12	No	No		Must complete partnership/survey with nurse consultant
13	Yes	No		Submitted level 2 application
14	Yes	Yes	2	Submitted level 3 application
15	Yes	Yes	2	Completing ChildNet recertification to submit level 3 application
16	Yes	Yes	5	
17	Yes	Yes	5	
18	Yes	Yes	2	
19	Yes	Yes	2	

20	Yes	Yes	1	
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The following are child care centers that are currently participating in the 4Cs QRS program.

Providers	Submitted	Received State Certificate	Centers' Progress
1	Yes	5	
2	Yes	4	
3	Yes	4	
4	Yes	2	Resubmitted at level 3
5	Yes	No	Should receive 4 or 5
6	Yes	2	Resubmitted at level 3
7	Yes	2	Doing ECERS in Fall for level 3
8	Yes	2	Doing ECERS in Fall for level 3
9	Yes	2	
10	Yes	2	Doing ECERS in Fall for level 3
11	Yes		Submitted for level 2
12	Yes		Submitted for level 2
13	No		Has everything ready to submit for level 2
14	No		Enrolling in the State Food Program
15	No		Must complete partnership/survey with nurse consultant, and prove ineligibility with Food Program.
16	No		Has expressed intent to participate in the program.
17	No		Has expressed intent to participate in the program.
18	No		Committed to doing QPPS first
19	No		Committed to doing QPPS first
20	No		Currently completing NAEYC accreditation.

The DHS QRS website was updated May 1, 2008. Currently 9 home-based programs are listed on the website and have received QRS ratings from the state. 4Cs has supported 8 of these providers in their participation in the system. 2 providers have received their level 2 certificates but are not yet listed on the website, making a total of 6 providers at level 2.

QRS Level	5	4	3	2	1
Home-based Participants	2	0	0	4 (6)	3

Currently 10 Child Care Centers are listed on the DHS/QRS website and have received QRS ratings from the state. We know, however, that two centers have submitted to update their listing from level 2 to level 3, one center has submitted at level 4 or 5 and two centers have submitted at level 2 and are waiting for certificates.

QRS Level	5	4	3	2	1
Center Participants	1	3	0	6	0

Successes:

- Some of the “newness” of the Quality Rating System is wearing off and there is a greater acceptance of the system.
- Among many directors there is an awareness that with increased need for professionalism in the early childhood field there is a need to be accountable, and that the QRS is part of this need.
- The home-based providers participating in the QRS program are also providers who want to participate in a quality program, and are prepared to commit to the extra work to be a part of this system.

Challenges:

- It would be very helpful if the DHS website was updated in a more timely manner. Once a center or home-based program has submitted their application there is no way for us to know when they have received their QRS certificate, other than the website, or to continually call the provider!
- We continue to hear from providers that they feel overwhelmed by the paperwork involved. We encourage providers to begin with level two. At level two a center has to institute a staff orientation system, establish a yearly self-assessment and goal setting program, establish a working relationship with the local child care nurse consultant and determine whether or not they are eligible to participate in the Child and Adult Food Program. These are all significant steps towards quality child care and once institutionalized, it is easier to then work on other benchmarks. Home based-programs, to qualify at level two, have to be ChildNet certified and participate in the Child and Adult Food Program. These are also very important foundational steps. We believe that if a provider is able to enter at level 2, they are on track for success within the system and are making important progress towards quality.

CDA Program:

- Two participants completed the requirements for the CDA and submitted their application on May 1. Four participants will complete the requirements and submit their applications in July for the August 1 deadline. One participant is still completing the 120 hour training requirement.

Measure	1st Quarter	2nd Quarter	3 rd Quarter	4 th Quarter	Current TOTAL
# of home-based providers who have completed their CDA	5	0		2	7
There are currently 10 CDA providers in Johnson County as a result of this program.					

2. Resource Materials/ Equipment

- *Essentials* was purchased. This is a CDA text book.

3. Evaluation

3.1 Process Evaluation

- Staff Qualifications: Staff have Bachelor Degrees in Education, and have received training in ERS evaluations, and Program for Infant and Toddler Care.
- # of staff delivering the program 2 FTE 0.45%
- Resources: Essentials
ISU Extension
Healthy Child Care Iowa

3.2 Outcome Evaluation

- There are currently 40 providers participating in the 4Cs QRS program. We have 19 providers listed in the QRS state program and six providers are in the process of applying or have received a ranking, but not yet been listed on the DHS website.
- This year four centers submitted applications for the first time, and two centers applied for level 3, having received a level 2 last year. We currently have 6 home-based providers listed with a level II or greater QRS ranking.
- We currently have 10 CDA graduates for this program. Two providers submitted in May. Four plan to submit by August 1, and one should submit by November 1. This will give us a total of 17.

2 CDA participants have received a QRS level 5. Two providers received a level 2 and are working on submitting at level 3. The seven new CDA participants are all working concurrently on their QRS application and will enter at level two. Two participants have already submitted their applications.

Surveys

Year end survey results.

18 surveys were returned.

Participants reported the following:

- # of children in their care: 241
- 6 Participants from Centers
- 11 Participants from Child Development Homes
- 18 Registered with DHS
- 16 Listed with 4CS.

The following educational levels were reported:

- | | | | |
|-------------|---|-----|---|
| High School | 4 | CDA | 2 |
| AA | 0 | BA | 2 |
| PhD | 1 | | |

	Not at all	A little more	A lot more
Curriculum and DAP	12%	13%	75%
Early reading	13%	12%	75%
Health & Safety	3%	20%	77%
Professionalism	0%	9%	91%
Presenter effectiveness	0%	0%	100%

4Cs Community Coordinated Child Care

QRS Assistance Program

Participants were asked the following questions:

I will spend more time playing and interacting with the children in my care.

I believe that all young children are curious and motivated learners.

I will ask more open-ended questions that invite more language.

I have strengthened the health and emergency policies of my program.

I recognize the importance of reviewing and strengthening health and emergency policies and practices.

I will keep more complete files regarding children's emergency and medical information.

I am more likely to participate in classes and continuing education.

I consider myself to be a child care professional.

I can identify agencies and organizations that can be resources for my program.

Empowerment Quarterly Budget Report				
Program Name: 4Cs QRS Assistance Program				
Reporting Period: 4th QTR, FY 08 April 1 - June 30, 2008				
	Contracted budget amounts	Quarterly Empowerment Expenditures	Year-To-Date Empowerment Expenditures	Total Year-To-Date Expenditures
QRS workshops	200.00	0.00	200.00	200.00
QRS home visits	4,000.00	1,100.00	2,200.00	2,200.00
QRS center visits	3,000.00	200.00	1,900.00	1,900.00
QRS support hours	2,760.00	690.00	2,760.00	2,760.00
ERS staff time	200.00	0.00	140.00	140.00
ERS marketing	100.00	0.00	100.00	100.00
CDA workshops	600.00	200.00	500.00	500.00
CDA home visits	2,800.00	1,000.00	2,100.00	2,100.00
Staff support	805.00	161.00	621.00	621.00
1. Salaries & Personnel	14,465.00	3,351.00	10,521.00	10,521.00
QRS workshop materials	50.00	0.00	0.00	0.00
QRS Visits/ Home & Center	588.00	109.20	327.60	327.60
QRS Marketing	500.00	460.08	535.08	535.08
ERS subcontract	1,870.00	1,019.22	1,432.07	1,432.07
CDA workshop materials	150.00	37.00	62.00	62.00
CDA application books	136.00	0.00	133.50	133.50
CDA Essentials	40.00	0.00	42.64	42.64
CDA Home visits	235.00	84.00	176.40	176.40
2. Program costs subtotal	3,569.00	1,709.50	2,709.29	2,709.29
QRS incentives/ homes	750.00	100.00	100.00	100.00
QRS incentives / centers	1,000.00	300.00	300.00	300.00
ERS Educ Program	0.00	0.00	0.00	0.00
CDA application fee	341.00	97.50	97.50	97.50
3. Participant supports subtot	2,091.00	497.50	497.50	497.50
4. Other subtotal	0.00	0.00	0.00	0.00
5. TOTAL DIRECT	20,125.00	5,558.00	13,727.79	13,727.79
Administration	1,610.00	444.63	1,082.24	1,082.24
Other indirect				
6. TOTAL INDIRECT	1,610.00	444.63	1,082.24	1,082.24
7. TOTAL EXPENDITURES	21,735.00	6,002.63	14,810.03	14,810.03

Empowerment Final Budget Report (follow program proposal budget)				
Program Name:4Cs QRS Assistance Program				
Reporting Period: Year End FY08				
	Contracted budget amounts	Total Empowerment Expenditures	Total Other Expenditures	Total Year-To-Date Expenditures
QRS workshops	200.00	200.00	0.00	200.00
QRS home visits	4,000.00	2,200.00	0.00	2,200.00
QRS center visits	3,000.00	1,900.00	0.00	1,900.00
QRS support hours	2,760.00	2,760.00	0.00	2,760.00
ERS staff time	200.00	140.00	0.00	140.00
ERS marketing	100.00	100.00	0.00	100.00
CDA workshops	600.00	500.00	0.00	500.00
CDA home visits	2,800.00	2,100.00	0.00	2,100.00
Staff support	805.00	621.00	0.00	621.00
1. Salaries & Personnel	14,465.00	10,521.00	0.00	10,521.00
QRS workshop materials	50.00	0.00	0.00	0.00
QRS Visits/ Home & Center	588.00	327.60	0.00	327.60
QRS Marketing	500.00	535.08	300.00	835.08
ERS subcontract	1,870.00	1,432.07	1,870.00	3,302.07
CDA workshop materials	150.00	62.00	0.00	62.00
CDA application books	136.00	133.50	0.00	133.50
CDA Essentials	40.00	42.64	0.00	42.64
CDA Home visits	235.00	176.40	0.00	176.40
2. Program costs subtotal	3,569.00	2,709.29	2,170.00	4,879.29
QRS incentives/ homes	750.00	100.00	0.00	100.00
QRS incentives / centers	1,000.00	300.00	0.00	300.00
ERS Educ Program	0.00	0.00	0.00	0.00
TEACH scholarships	0.00	0.00	1,933.75	1,933.75
CDA application fee	341.00	97.50	0.00	97.50
3. Participant supports subtotal	2,091.00	497.50	1,933.75	2,431.25
4. Other subtotal	0.00	0.00	0.00	0.00
5. TOTAL DIRECT	20,125.00	13,727.79	4,103.75	17,831.54
Administration	1,610.00	1,082.24	0	1,082.24
Other indirect				
6. TOTAL INDIRECT	1,610.00	1,082.24	0	1,082.24
7. TOTAL EXPENDITURES	21,735.00	14,810.03	4,103.75	18,913.78
Total should be the same as budget line 7 column D; if these two numbers aren't the same, check the arithmetic			21735	

Other Revenue:				
CCR&R	1,870.00			
4Cs Admin budget	300.00			
TEACH state program	1,933.75			
	4,103.75			

From: Laurie Nash [mailto:empower@jccempowerment.org]
Sent: Monday, July 28, 2008 2:40 PM
To: 'Susan Gray'
Subject: RE

Thanks, but now the Summary Page doesn't have the details about what was done (i.e. # of QRS workshops, # of center-based visits).

From: Susan Gray [mailto:susan@iowa4cs.com]
Sent: Monday, July 28, 2008 2:18 PM
To: 'Laurie Nash'
Subject: RE:

Laurie,

QRS report – sorry, I had not put in the YTD \$ on summary page.

Susan Gray

4Cs Director

4Cs Child Care Resource & Referral

1500 Sycamore Street, Iowa City, IA 52240

Telephone: 319-338-7684

From: Laurie Nash [mailto:empower@jccempowerment.org]
Sent: Monday, July 28, 2008 9:53 AM
To: 'Susan Gray'
Subject: RE:

Susan,
Please be sure that the summary table includes both 4th Quarter and Year To Date info.
Thanks,
Laurie

From: Susan Gray [mailto:susan@iowa4cs.com]
Sent: Friday, July 25, 2008 1:28 PM
To: 'Laurie Nash'
Subject:

This time with the budget report. Let me know if you want the excel sheet for surveys.

Susan Gray

4Cs Director

4Cs Child Care Resource & Referral

1500 Sycamore Street, Iowa City, IA 52240

Telephone: 319-338-7684